

# Rental Relief Resource Guide

## **FACING EVICTION? NEED RESOURCES?**

Massachusetts: The federal eviction moratorium is over, but tenants have rights.

## **Know Your Rights:**

- You cannot be evicted if you have a rental assistance application pending.
- You cannot be evicted if there is no court ordered eviction. Only a judge can formally evict you from your home.
- A "Notice to Quit" does not mean an eviction it only means that the landlord is intending to pursue eviction.
- Landlords cannot remove your belongings, change your locks, or shut off your utilities.

## **LEGAL ASSISTANCE**

#### **Greater Boston Legal Services**

Received free legal services.

Phone: 617-603-1807 Email: housinghelp.org

#### Office of Housing Stability

Get connected to financial relief application assistance and legal help.

Phone: 617-635-4200

## <u>Covid Eviction Legal Help Project (CELHP)</u>

Search for local legal aid programs.

#### Chelsea Legal Services Inc.

Housing Clinics in both Chelsea and Revere

Phone: (617) 466-3037

Email: info@chelsealegalservices.org

## **EMERGENCY RESOURCES**

#### **Call 211**

Receive resources and get answers to questions. (Multilingual assistance upon request).

#### The Attorney General's Office (AGO)

Get connected with rental relief or eviction prevention opportunities.



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## **APPLY FOR FINANCIAL HELP**

Residential Assistance for Families in Transition (RAFT)

Emergency Rent and Mortgage Assistance (ERMA)

Emergency Rental Assistance Program (ERAP)

Rental and Mortgage Assistance

City of Boston COVID-19 Rental Relief Fund Application

Learn about program assistance programs offered in Massachusetts HERE

## WHAT RESOURCE ASSISTANCE PROGRAMS CAN I APPLY TO?

#### For renters and landlords in Boston with housing vouchers:

The City of Boston has a rental relief fund open to voucher holders. Section 8 or MRVP renters in Boston can learn more and apply for assistance. Property owners can also seek mortgage assistance.

### For voucher holders and landlords elsewhere in Massachusetts:

There are six regional agencies in Massachusetts that provide rental assistance. Several of these agencies serve areas where voucher holders and landlords may live. Tenants can apply for rental relief. Property owners can also seek mortgage assistance.

#### Public housing renters:

Public housing residents can apply for assistance paying off back rent. If you have back rent (arrears) from March 2020 on, contact your management office to fill out an application.

Phone: 617-988-5060

Email: rental.relief@bostonhousing.org



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## **UTILITY ASSISTANCE**

### Low Income Home Energy Assistance Program (LIHEAP) or Fuel Assistance

Assists in paying qualifying utility bills. Learn more about LIHEAP eligibility rules and local fuel assistance offices.

### Community Action Programs Inter-City, Inc. (CAPIC)

Covers the Chelsea, Revere and Winthrop Area

Phone: 617-884-6130

### Action for Boston Community Development, Inc. (ABCD)

Covers Boston, Brookline, Everett, Malden, Medford, Melrose, Newton, Stoneham, West Roxbury, Winchester, and Woburn Areas

Phone: 617-357-6012

### The Salvation Army

Administers financial assistance to prevent a utility or heating service disconnection. Available Monday through Friday from 10:00am - 2:00pm (appointment only). For an appointment, call 781-324-1970.

#### **South End Boston location:**

1500 Washington Street Boston, 02119

Phone: 617-536-5260

#### **Chelsea location:**

258 Chestnut Street Chelsea, 02150

Phone: 617-884-0260

#### Massachusetts Good Neighbor Energy Fund

Available to any Massachusetts resident who, because of temporary financial difficulty, cannot meet a month's energy expense and is not eligible for state or federal energy assistance. Income must fall between 60 and 80 percent of the state's median income levels. You may apply for assistance by directly contacting your local Salvation Army Corps Community Center or Service Extension Unit.

#### **Boston (Central Hispanic) Corps:**

23 Vernon Street, Roxbury, MA 02119

Phone: 617-427-6700; Fax: 617-541-2160

#### **Boston Ray & Joan Kroc Corps Community Center**

650 Dudley Street, Dorchester, MA 02125 Phone: 617-318-6900; Fax: 617-318-6999

#### **Boston South End Corps**

1500 Washington Street, Boston, MA 02118-2015

Phone 617-536-5260; Fax: 617-236-0799

#### **Chelsea/East Boston Corps**

258 Chestnut Street, Chelsea, MA 02150 Phone: 617-884-0260; Fax: 617-884-3789